

PLAY

EVERY DAY, EVERY WAY.



CLUB MEMBER HOUSE RULES

It is the intent of The Club at Grand Traverse Resort and Spa and Board of Governors, to ensure the exclusivity of Membership. For this reason, it is necessary for all Members to carry and present their Membership cards for access to the Club's facilities and to receive any Member discounts.

SCAN FOR CURRENT HOURS OF OPERATION

Hours are subject to changes



DINING RESERVATIONS

Reservations are recommended for dinner in Aerie Restaurant & Lounge. Reservations are also required for large groups at any of the dining facilities. This enables the staff to accommodate the Members as best as possible.

Members do not receive discounts on Aerie brunch or holiday meals.

DRESS CODE (DINING)

The Grille: Casual and athletic attire is permitted. Shoes and shirts must be worn. Swimwear is not appropriate attire.

SPECIAL EVENTS

Reservations are required for most social events. When applicable, seating assignments for these events are prepared according to the date the reservation is received, cancellations may be made up to 48 hours prior to most events, unless otherwise specified, after which the full charges are incurred.

WELCOME CLUB MEMBER



GRAND TRAVERSE
RESORT AND SPA

ROOM RATES

Members receive preferred pricing on hotel rooms (2 rooms/nights maximum). Active, good-standing Club Members will receive 20% off the prevailing rate. Please contact reservations at [231-534-6001](tel:231-534-6001).

TENNIS COURT RESERVATIONS

Members shall have a seven-day sign-up privilege to reserve tennis court times. The names of all players are needed for a reservation and a maximum of 4 players to a tennis or pickleball court.

DRESS CODE (TENNIS)

Proper tennis attire as determined by The Club is always required. Blue jeans, bathing suits, slacks and walking shorts are not permitted. Regulation tennis shoes are required.

TENNIS COURT CANCELLATION POLICY

Indoor tennis and pickleball court rentals have a 24-hour cancellation policy. Courts cancelled less than 24 hours in advance are subject to full payment. Please contact the Health Club desk [231-534-6770](tel:231-534-6770) for all court cancellations.

PRIVATE LESSON CANCELLATION POLICY

Private tennis lessons have a 24-hour cancellation policy. Lessons cancelled less than 24 hours in advance are subject to full payment. Please contact your tennis pro or the Health Club desk [231-534-6770](tel:231-534-6770) for all lesson cancellations.

GOLF TEE TIMES

Bear Members may reserve tee times up to three weeks in advance of the tee time. Village & Pick 6 Members may reserve tee times up to two weeks in advance of the tee time. Please inform staff or include online any member or guest names for those in your foursome.

CHECK IN (GOLF)

Please arrive at least 15 minutes before your tee time to allow time to check in. All golfers need to check in at the Pro Shop for golf. Also, a reminder to have your Member Card ready to swipe when you arrive at the Pro Shop desk.

DRESS CODE (GOLF)

Proper golf attire is required for all players. No denim jeans or denim shorts permitted. Members are expected to ensure that their guests and family members adhere to such rules. This dress code is mandatory for all players. Improperly dressed golfers will be asked to change before playing. If you are in doubt concerning your attire, please check with the Pro Shop before starting play. Any misuse or disregard of these rules may cause privileges to be suspended.

WELCOME CLUB MEMBER

DRIVING RANGE

The north end of the range near the Golf Academy is available to Bear Members or instruction only. Bear Members also have an exclusive area set up and marked on the south end of the range. The ranges closes early on Monday evenings to prepare for mowing on Tuesday morning. This is subject to change based on weather conditions.

CLUBHOUSE PARKING

The paved parking lot is to be used for all daily. We will have overflow parking only in the grass lot when needed.

BEACH CLUB

Those able to access the beach club include resort guests, condo owners in our rental program, Bear Members and Plus Memberships. A guest must be accompanied by a Member and registered at the check in desk. A guest is entitled to visit The Club five times per year. Guest fee is \$10 per adult 18 years or older. \$10 for the first guest child and \$3 for each additional child 2 years or older. Coolers are not allowed at the beach club pool, lower patio or in between the ropes of the beach. Purchased alcohol and food from the beach club can be consumed at the pool and lower patio ONLY. Glass is not allowed at the beach club pool, beach, or lower patio. Drinks must stay out of the pool. Outside food and beverages are not permitted at the beach club pool.

GOVERNORS' POOL

Those able to access the governors' pool include resort guests, condo owners in our rental program, all Members. A guest must be accompanied by a Member and registered at Health Club desk. A guest is entitled to visit The Club five times per year. Guest fee is \$10 per adult 18 years or older. \$10 for the first guest child and \$3 for each additional child 2 years or older. Coolers are not allowed at the Governors' Pool. Glass is not allowed at the Governors' Pool. Drink must stay out of the pool. Outside food and beverages are not permitted at the Governors' Pool.

GUEST POLICY

A guest must be accompanied by a Member and registered at the Health Club desk or Pro Shop desk prior to enjoying the facilities or courses. A guest is entitled to visit The Club five times per year. In the dining and social areas of The Club, there are no restrictions as to the number of guests a member invites, or how often they are invited. The Health Club daily guest fee is \$10 per adult 18 years or older. \$10 for the first guest child and \$3 for each additional child 2 years or older. A \$15 guest fee will be charged if your guest attends a fitness class. No more than five guests can visit at a time without talking to Membership first. Guests that are 18 years or older must have their ID for verification. All guests of Members must present a guest card when using the recreational facilities. Guest cards are in addition to applicable guest fees and playing fees. Members are responsible for all charges incurred by their guests.

WELCOME CLUB MEMBER

CHILDREN/POOLS

Members and guests must be 16 years and older to use the weight room, exercise equipment, and sauna. Children under the age of 15 must always be accompanied by an adult to be on Club premises and pools. Children under 18 years of age, including infants, will not be permitted in the adult hot tubs. Children over 5 years of age are not allowed in the opposite sex locker room.

Members must check in at the Health Club Desk prior to going to the indoor pools/hot tubs. Lifeguards are always in charge. *No glass permitted at the pools or hot tubs.*

DRESS CODE (POOL)

All swimmers must wear bona fide swimming attire. Cut-offs, dungarees, and Bermuda shorts are not considered appropriate swimwear. Proper non-swimming attire is always required in any other area of The Club. Shoes or other foot coverings and caftans or shirts must be worn outside the swimming pool area.

DRESS CODE (FITNESS)

Proper fitness attire is required to use the Health Club facilities. This includes non-marking soled shoes on all court surfaces. Shirts must be worn in all areas of the facility and proper sport clothing (sweats, tights, athletic shorts, t-shirts, etc.) in the fitness areas and on the courts. Street clothes, bathing suits, bare feet, flip flops, or any other non-athletic footwear are not allowed while using the exercise areas.

ADVISORY BOARD OF GOVERNORS

The Club will establish and appoint an Advisory Board of Governors whose purpose includes fostering good relations between the Members and management of the Club, providing the Members with input on programs, plans and activities of the Club, and advising on the Club's policies and rules and regulations. The management of the Club shall meet with the Advisory Board of Governors on a periodic basis to discuss the operation of the Club Facilities. The Advisory Board of Governors shall have no duty or power to negotiate or otherwise act on behalf of the Club, its management, or the Members of the Club, and shall serve only in an advisory capacity. The management of the Club will have the final authority on all matters concerning the Club Facilities and the Members of the Club.

MEMBER STATEMENT

A statement is e-mailed out at the beginning of each month. It contains a list of all charges made for the previous month, as well as monthly dues. Payment is due upon receipt of the statement but a grace period until the 25th of each month is given. Questions regarding statements should be directed to the Membership Billing Coordinator Kate Merritt between the hours of 9:00am and 5:00pm, Monday through Friday at [231-534-6064](tel:231-534-6064) or e-mail kate.merritt@gtresort.com.

WELCOME CLUB MEMBER

DELINQUENT ACCOUNTS

All Memberships will be subjected to the following time frame for rejected Autopay payments.

- At time of Card Rejection, all charging privileges will be turned off
- 30 Days after Card Rejection and suspension of charging privileges, the Membership Account will be suspended.
- All Members will have 120 days to pay the overdue balance before an account is expelled.

Auto Pay Requirement

- Credit card/debit cards are required on file. Members may continue to pay by check. Any member that does not have an active credit/debit card on file will not be permitted to charge to their membership account *as of May 1, 2023*

MEMBERSHIP HOLDS - ARE NOT PERMITTED EXCEPT FOR MEDICAL ISSUES

If a member would like to put their membership on hold due to medical issues, The Club requires a doctors note stating that the member is not permitted to do physical activity for a set amount of time. All medical notes will be sent directly to the Membership Manager for review and approval.

POLICIES AND PROCEDURES

The goal of The Club's social and athletic program is to provide opportunity for Members with varied interests to participate in the activities consistent with their personal objectives. The individual objective can best be fulfilled in an orderly Club environment where the concerns and desires of all Club Members are respected. It is the intent to operate the facilities and programs with as few restrictive policies and procedures as possible. Additions and revisions will be incorporated where necessary to maintain the most acceptable environment. It is recommended that these policies and procedures, as set forth in the Membership Plan, be shared and discussed by all Members and their guests prior to using the facilities.

WELCOME CLUB MEMBER