



The Dog House – The Ultimate Dog Retreat DOG CARE & HOLD HARMLESS AGREEMENT

Behaviour: I understand that my dog(s) must be friendly towards other dogs and people. They must not be food or toy protective. Owners certify that their dog(s) have not harmed, caused death or shown aggression towards any person or dogs.

I understand that if my dog has a history of aggression or biting, The Dog House - The Ultimate Dog Retreat reserves the right to refuse service, and that all bites will be reported to the local authorities as required by law.

I understand that I am responsible for any medical care expenses and damages that result from injuries caused by my dog while attending The Dog House - The Ultimate Dog Retreat.

I have disclosed to The Dog House - The Ultimate Dog Retreat all known dangers associated with my dog.

All dogs must complete a temperament evaluation. The Dog House - The Ultimate Dog Retreat reserves the right to refuse, or to reject any dog might be a safety hazard to itself, other dogs in our care or staff member. This includes, but is not limited to, dogs who are aggressive, anti-social, toy or people possessive, anxious, or physically ill.

Vaccinations: I understand that my dogs(s) must be current on their vaccinations. Owners must submit written proof of current DHLPP, Rabies, and Bordetella vaccinations from a licensed veterinarian. Dogs will be required to have their Bordetella every 6 months.

Flea Protection: Dogs must be on a flea and tick program. Your dog must be on a veterinarian approved form of topical flea control. Acceptable flea treatments are Frontline, Frontline Plus, Advantage, K-9 Advantage, and Revolution. Any dog that has fleas will not be allowed in our facility. If, at any time during care, a dog is noticed to have fleas or ticks, treatment will be applied and charged to the parent at the rate of \$30.00.

Health: I understand that my dog(s) must be in general good health and free of any contagious diseases which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. My dog has not been exposed to kennel cough, distemper, rabies or parvo within the last thirty days.

If any medical problems develop while my dog is in the care of The Dog House - The Ultimate Dog Retreat I authorize The Dog House - The Ultimate Dog Retreat to do whatever they deem necessary for the safety, health, and well being of my dog. Further, I agree to assume full financial responsibility for any and all expenses incurred.

I agree to notify The Dog House - The Ultimate Dog Retreat as soon as I know of any illnesses/conditions that my dog develops that may put other guests at risk.

Age: All dogs must be at least 6 months or older to attend The Dog House – The Ultimate Dog Retreat.

Spay/Neuter: All dogs must be spayed or neutered.

Collars and Leashes: All dogs must be on a leash when entering and exiting The Dog House - The Ultimate Dog Retreat.

Food: All dogs that are being fed in our care are required to have their own dog food from home. Please bring enough for their entire stay. An abrupt change in diet can cause stomach/intestinal upset, so having consistency in his/her meals will ensure their health and happiness.

Sleeping Quarters: Dogs will sleep in our play areas with our fellow dog guests. Beds will be provided. A staff member is onsite 24 hours to ensure their safety and wellbeing.

Toys and Beds: We do not allow toys and beds from home since dogs may become possessive of their personal belongings.

Reservations: Cancellations that are made with less than 72 hours notice will result in owners being charged a full nights fee.

Application: Clients must notify The Dog House - The Ultimate Dog Retreat of any changes to their personal or pet information sheet.

Pre-Screening Interview: All potential guests at The Dog House – The Ultimate Dog Retreat must complete and pass a pre-interview process before confirming a reservation for their dog. All paperwork must be signed and faxed along with proof of vaccinations prior to arrival.

Temperament Evaluation: Upon arrival your dog will go through an on-site temperament evaluation. The evaluation allows us to meet you and your dog and to find out how they will interact with other dogs in our facility. Interviews take about 15 minutes. If your dog is found not to be sociable he or she will be placed in a crate for the duration of their stay and may not be welcomed back.

Dog Safety: Although we screen for temperament, watch the dogs carefully, and **do not** take aggressive dogs, this type of social environment can be hazardous due to dogs playing together. They can get rambunctious at times and we cannot be held responsible for injuries and/or death that may occur in and out of the dog care including the transporting of animals.

I understand that The Dog House - The Ultimate Dog Retreat is a cage-free facility. I accept the risks involved and agree that The Dog House - The Ultimate Dog Retreat is not liable for any injuries or illnesses resulting during my dog's visit.

I understand that The Dog House - The Ultimate Dog Retreat walks all dogs on a choke chain unless otherwise requested in writing.

Personal Property: I understand and agree The Dog House - The Ultimate Dog Retreat shall not be held responsible for any damage to my property, or that of others, caused by my dog during the period in which they are in its care.

Recommendations: A heartworm preventative (such as Heartgard or Revolution), a current lyme vaccine, and microchip are highly recommended for our area, but not required by The Dog House - The Ultimate Dog Retreat.

Hours of Operation: Although we are a 24 hour facility our doors will be locked from 11 p.m. to 7 a.m.. For access during these hours please make prior arrangements with The Dog House - The Ultimate Dog Retreat or The Grand Traverse Resort & Spa reservation desk.

Fees: The rate per dog is \$35 per night. This rate is subject to change. All dogs staying at The Dog House - The Ultimate Dog Retreat must be picked up by 12 p.m. on the day of departure. I understand that I will be charged a \$20 fee for picking up my dog(s) after 1:00 p.m..

Legal: I waive and relinquish any and all claims against The Dog House - The Ultimate Dog Retreat, its employees and representatives, except those arising from negligence on the part of The Dog House - The Ultimate Dog Retreat. I understand that under no circumstances will The Dog House - The Ultimate Dog Retreat be liable for consequential damages or damages beyond the replacement value of my dog.

It is the policy of The Dog House - The Ultimate Dog Retreat that you may visit your dog while in our care. I understand that if I do choose to visit my dog(s) on the premises, that The Dog House - The Ultimate Dog Retreat is not liable for any injuries/damages I may suffer from my dog or any other dog. I understand that if I choose to take my dog(s) off of the premises that The Dog House - The Ultimate Dog Retreat is not liable for any injuries/damages I or my dog(s) may suffer.

I understand that photographs or other graphic, sound, or other image, likeness, recording, etc., may be made of my dog(s) at The Dog House - The Ultimate Dog Retreat and that such may be used for any purpose without compensation, and I release to The Dog House - The Ultimate Dog Retreat all rights that I may possess or claim to such image, likeness, recording, etc.

Owner: I hereby declare The Dog House - The Ultimate Dog Retreat that I am the legal owner of my dog; that my dog has been vaccinated as indicated by records present; that my dog is not aggressive.

We reserve the right to refuse a visit if your dog arrives without the previous conditions met. This type of environment may not be suitable for all dogs and we reserve the right not to admit dogs based on temperament and level of sociability. Dogs must enter and exit the building on a leash.

By signing this form, you or your representative(s) hold The Dog House - The Ultimate Dog Retreat free and harmless from and against any and all claims, costs, expenses, lawsuits, liabilities, penalties, forfeitures, losses and expenses, reasonable attorneys' fees, court costs (including, without limitation, reasonable expert witnesses' fees), judgments, administrative rulings or orders, fines, and/or costs, in law or equity, and of every kind and nature whatsoever, actually or reasonably incurred, which arises from, or caused or resulting, in whole or in part, directly or indirectly, arising out of or relating to liable for any injuries to your dog

By signing this form, you acknowledge that you understand and accept the terms and conditions set forth by this agreement. I have read the above requirements and hold harmless documents in its entirety and agree to comply.

CLIENT (Print Name) _____ **DATE:** _____

Signature: _____